Please include a completed copy of this form with your shipment & ship it to the address on the same form

58 Hobart Street
Hackensack, NJ 07601
212-673-8400

Minimum return shipping fee $50 includes up to $500 insurance and signature required.

Equipment information:

Brand Name: _____

Model: _____

Serial Number: _____

Accessories: _____ , _____ , _____
(Photo Tech cannot be held responsible for any accessories)

Type of Request: (Please select one)

- ◯ Estimate
- ◯ Warranty (include sales receipt)
- ◯ Redo. Prior repair #_____
- ◯ Pre-Approved up to: $_____

Problem description:

Contact information:

First Name: _____ Last Name: _____ E-mail: _____

Address: _____ City: _____ State: ____ Zip: _____

Home Phone: _____ Cell Phone: _____ Work Phone: _____

Due to the nature of electronics repair PTRS employees cannot accurately identify hidden issues inside your electronic equipment. Consequently, we cannot be held responsible for devices that are no longer operational after we attempt repair. By signing below you release PTRS from all liability related to your electronic equipment.

PTRS cannot be held responsible under any circumstances for Non-Operational Devices after repair or attempted repair, or be responsible for loss of information such as saved photos or menu settings.

There is a 3-month warranty on all full repairs depending on brand and model (not covering liquid damage cleanup, impact damage, misuse, etc.)

A diagnostic fee of $15 to $25 will apply for the evaluation of your most item, in addition to any associated shipping costs.

DO NOT SEND ANY ACCESSORIES IF THEY ARE NOT PERTINENT TO REPAIR.
PHOTOTECH / CHRYSLER CAMERA CAN NOT BE HELD RESPONSIBLE FOR ACCESSORIES.
NO BATTERIES, MEMORY CARDS, STRAPS, HOODS, ETC...

I have read and acknowledge the prior terms of this agreement.

Print Form

Signature of agreement: _____ Date:_____

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